



MEDAILLE TRUST
REFUGE AND FREEDOM FROM MODERN SLAVERY

VOLUNTEER ROLE DESCRIPTION	
ROLE TITLE	DIY/Handyperson Volunteer - Southern
SUMMARY	<p>Medaille Trust supports and empowers survivors of modern slavery, trafficking and exploitation. We do this in a number of ways, from offering safe accommodation, to offering support both in our safehouses and out in the community on our Moving on Projects. Our work also includes advocacy and awareness raising in the UK as well as an entrepreneurship academy in Albania, which provides meaningful alternatives to those who may otherwise be at risk of exploitation. All our work embodies a commitment to personalised support, recognising the dignity and agency of our service users and empowering them on a path to a life that is free from slavery and exploitation.</p> <p>We are looking for someone who can help with general maintenance of our safe house – activities to include, lifting, carrying, general handyperson tasks such as installing shelving and DIY</p>
RESPONSIBLE TO	Service Manager - Southern
COMMITMENT LEVEL	Fortnightly commitment in office hours (Mon-Fri)
DURATION	6-month minimum commitment after training
LOCATION OF ACTIVITY	Southampton
CORE TASKS	<p>We are looking for a Volunteer Handyperson to help with general maintenance of our safe house. Tasks will include:</p> <ul style="list-style-type: none">• Lifting and carrying items in a safe manner• General handyperson tasks such as installing shelving• General maintenance tasks• Sharing knowledge of general maintenance with clients to empower them to do things themselves going forward• Only complete tasks that are you able or qualified to complete• Maintain health and safety at all times• Showing awareness of service users' varying physical and mental well-being needs• To provide feedback and safeguarding concerns to Service Manager - reporting any observations or concerns in a timely manner• To take part in regular supervision and support• To regularly attend volunteer or staff meetings• To attend training as and when required including health and safety, boundaries, safeguarding, manual handling and confidentiality• To work within agreed professional boundaries at all times



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	<ul style="list-style-type: none">To provide a safe and non-judgmental environment that promotes the core values and ethos of the Trust, in accordance with the Medaille Trust Policy, Data Protection Act, and Health and Safety Regulations.
PERSON SPECIFICATION	<p>The role would suit someone who is friendly, kind, empathetic and non-judgemental. As well as someone who is physically fit to be able to lift and carry heavy objects.</p> <p>This role requires maturity, and an ability to engage with people in a trauma informed way, while working alongside staff members in line with agreed procedures and systems.</p> <ul style="list-style-type: none">Volunteers must be at least 18 years oldVolunteers will need to have a good standard of spoken and written EnglishBe computer literate to be able to complete any online trainingAbility to maintain confidentiality is essentialVolunteers to have knowledge and understanding of human trafficking issues or willingness to learnKnowledge of mental health issues and the challenges faced or a willingness to learnAn understanding of the importance of professional boundaries in the role
TRAINING PROVIDED	<p>Induction to the Medaille Trust, including an overview of Modern Slavery in the UK, safeguarding, health and safety.</p> <p>Any additional training that is commensurate to the individual role</p> <p>Regular Supervision is required for this role</p>
REIMBURSEMENT OF EXPENSES	<p>Travel costs and other expenses in line with our expenses policy.</p>
ANY OTHER INFORMATION	<p>An enhanced DBS check is required to volunteer.</p>